



STATE OF TENNESSEE  
DEPARTMENT OF LABOR AND WORKFORCE DEVELOPMENT  
Workforce Services Division  
220 French Landing Drive  
Nashville, TN 37243-1002  
(615) 741-1031

**MEMORANDUM**

**TO:** Marla Rye, Executive Director, LWDA 8  
Commissioner Burns Phillips, Department of Labor and Workforce Development  
Commissioner Dr. Candice McQueen, Department of Education  
Commissioner Bob Rolfe, Department of Economic and Community Development  
Commissioner Danielle Barnes, Department of Human Services  
Mr. Patrick Jaynes, State Director, Senator Lamar Alexander's Office  
Mr. Brent Wiles, State Director, Senator Bob Corker's Office  
Congresswoman Marsha Blackburn  
Senator Mark Green  
Representative Joe Pitts  
Mayor James Peterson  
County Executive Jim Durrett

**FROM:** Michael Needel *MN*  
Director, Business Services, Workforce Development

**DATE:** May 11, 2017

**SUBJECT:** Employee Dislocation Notification  
Convergys Corporation  
WARN # 20170023

Convergys Corporation has filed an official WARN Notice with the Tennessee Department of Labor and Workforce Development, notifying the agency of a permanent closure which is effective July 14, 2017. The total number of affected workers is 160. The company stated that every attempt would be made to move qualified employees to open positions in other programs. This company is located at 326 Convergys Way, Clarksville, TN 37042. The company notified the Tennessee Department of Labor and Workforce Development's Dislocated Worker Unit on February 6, 2017.

The employees at the facility are not represented by a collective bargaining agreement. The local Department of Labor and Workforce Development Rapid Response team has been notified to coordinate services for the effected employees.

If you need additional information or have questions, please contact the Dislocated Worker Unit at (615) 741-1031.

For legislative office inquiries concerning this WARN, please contact:

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Commissioner's Suite  
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